



LOUISIANA

CHAPTER OF HEALTHCARE EXECUTIVES

SPRING 2023 LCHE NEWSLETTER

President's Message

Dear Members,



We are excited to announce that from the beginning of 2023 the LCHE chapter is off and running! Your board has many talented individuals who are extremely engaged in activating our chapter to meet our members' needs. I feel honored to work with them to plan the activities for this coming year. We are planning educational opportunities to be held in person in both the southern and northern parts of the state! We will be offering five in-state educational programs along with the educational credits offered at LHA's Summer Conference. I hope to meet each of you at one of the programs and to reconnect with our network of healthcare executives at the upcoming events!

Tatsy Jeter
LCHE President

2023 Education Events

May 5: Cinco de Mayo – A Learning Fiesta, Willis-Knighton– Shreveport

- 9:30 a.m. to 2:00 p.m. (Lunch Included)
- 3 CEU Hours, \$50 per credit hour
- Topics: Reinventing Customer Service in Healthcare; Nurse Recruitment and Retention
- [Register on Eventbrite](#)

June 14: LCHE Summer Event, Ochsner Medical Center – Kenner in conjunction with Tulane

- 10:00 a.m. to 2:00 p.m. (Lunch Included)
- 3 CEU Hours
- Topics: Achieving the Triple Aim in Healthcare; Physician-Hospital Integration in the 21st Century

July 24: LHA Summer Conference, Orange Beach, AL

- ACHE Choice Program – 3.0 CEU Hours
- Topic: Improve Clinician Retention and Patient Outcomes by Optimizing Professional Well-Being, Jennifer Bickel, MD

August 15-17: Summer Soiree, Our Lady of Lourdes Regional Medical Center – Lafayette

- 4:00 p.m. to 7:00 p.m. (Reception Included)
- 1.5 CEU Hours
- Topic: TBD

2023 Education Events Continued

August 23: National Coalition Building Institute, LHA Conference Center – Baton Rouge

- 6.0 CEU Hours
- Topic: [Diversity and Inclusion](#), Aleisha Johnson, Pete Dancy, Faydra Allen, Dianne Mouton and Hollie French with NCBI

November 9: Fall Conference, Rapides Regional Medical Center – Alexandria

- 10:00 am-2:00 pm including lunch & Regent Awards
- 3.0 hours CEU
- Topics: Making Sense of Performance Transformation Methodologies; Developing Sustainable Integrated Delivery Systems

Recognition of New Fellows

Congratulations to the following individuals who have advanced to Fellow since January 2022.

Jenny L. Bono, FACHE

Mitchell M. Bourq, FACHE

Elizabeth Deacon, FACHE

Alston E. Dunbar, III, MD, FACHE

George B. French, FACHE

Michael M. Fuselier, CPA, FACHE

Jennifer Garnand, MBA, BSN, RN, FACHE

Caleb W. Guillory, FACHE

Kristi R. Hylan, DNP, MBA, CRNA, FACHE

Tadren J. Kennedy, MBA, MPH, FACHE

Allen M. McCartney, FACHE

Samuel S. McCord, FACHE

Kelly M. Rabalais, FACHE

Jeremy W. Rogers, FACHE

Jarod L. Rybacki, FACHE

Commentary on Diversity, Equity, and Inclusion

“Are We Doing Enough?” By John Rhodes, MHSA, DEI Committee Member

After the death of George Floyd, many healthcare organizations decided to stand in solidarity and thus put health equity at the top of their list of priorities in 2020. This situation prompted many organizations to think differently about how they could impact their patient population and their employees. For example, at CVS Health, Chief Health Equity Officer Dr. Joneigh Khaldun stated, “It’s not so much how many programs you have launched. It’s actually, how are you embedding this into your business decisions? How are, quite frankly, the incentives for the people who work at your company? How are the incentives aligned to disparity reduction goals?”

In the last couple of decades, health equity has gained more traction because healthcare professionals and practitioners have recognized that not only is it important to treat the patient, but it is also essential to recognize how their environment, food consumption, and housing affect the way they live. Many times, the barriers that patients face are not created because of their own doing, but because of the institutions and systems that are put in place without considering how they will influence the lives of the less fortunate. As a way of incentivizing healthcare executives, organizations such as SCAN Health Plan in Long Beach, California are tying compensation to their success in eliminating health disparities. This is an interesting strategy, but it could lead to progress for those facing obstacles around their health in the future.

So, my question to you is, “What else can we do?” We have the evidence and have seen the numerous influences that can determine a patient’s long-term health, so what are the next steps to increase the quality of life for the people we care for? As we come to a close, I encourage you to read [this article](#) and reflect on how you can impact patients’ lives on an individual level and a systematic level. There is always more that can be done, but it’s a matter of involving the right people to accomplish the goals and priorities set for the organization.

Member Spotlight- Erin Zeringue, FACHE

Master Black Belt and healthcare quality expert Erin Zeringue convenes multidisciplinary hospital teams to fix what's broken in healthcare. Drawing on practical Lean, Six Sigma, and Change Acceleration tools, Zeringue coaches healthcare organizations and facilitates large-scale collaboratives in fast-paced, real-time, and virtual learning environments to solve complex problems facing healthcare. Her work focuses on pervasive clinical and operational issues, eliminating waste, optimizing productivity, improving performance, and driving results in all facets of healthcare quality, safety, and operations. Her customized virtual and in-person training programs offer individual certifications in Yellow, Green, and/or Black Belt designations, aimed at building critical leader competencies for inspiring sustainable and transformative change.



What do you feel is the value of the FACHE designation?

The FACHE credential is certainly the gold standard in healthcare management, offering a deeper level of education following an advanced degree. The process for achieving board certification indicates a commitment to our profession. And more importantly, the process for maintaining board certification ensures we stay up to date on best practices and focused on lifelong learning, all the while connecting with a network of like-minded healthcare champions.

What is one thing that has or continues to surprise you in your career?

Change is inherently full of surprises and challenges. But in healthcare (and in life), if we are not constantly changing, we are going backwards. As a change agent, I'm continually surprised at the resistance to embrace change that is still prevalent in healthcare and the amount of time it takes to implement best practices, particularly when we have tools to help us accelerate the pace of change.

What are your recommendations for early careerists?

My best advice is to embrace one's career as a lifelong student – approaching challenges in the spirit of collaboration and teamwork, as well as a thirst for learning. In systems of care, we are only as good as our people and our processes, so cultivate your mind with leadership skills, and develop your own talents with science-based tools and training.

What do you enjoy doing outside of work?

When I'm not in a Board room or at a bedside, you can find me at a sporting event or near water. My husband and I have three daughters who all play sports – we are their biggest fans! But we also love to fish, paddleboard, or just be on the water. Burnout is a real challenge in our field, so sports foster my competitive drive while water calms my mind. When I make time for self-care, I find that my work and family benefit from a better version of me.

Chapter Website:
Louisiana.ACHE.org

Join the LCHE
LinkedIn Group:



Thank you to our sponsors:

BANK OF AMERICA 

